## Is Community Watch for You?

Community Watch is a crime prevention program that involves residents working with each other and with law enforcement agencies to reduce crime and victimization in their communities. Neighbors get to know each other, watch out for each other, report suspicious activities, and share important information.

Police officers can't be everywhere, so community involvement is needed to combat crime. Residents know what is going on in their neighborhoods; by cooperating with each other and the police, crime can be prevented.

To start a community watch program, contact Police/Community Affairs at 373-2636.



# GREENSBORO

Produced by the Public Affairs Department City of Greensboro

## **Keeping Your Neighborhood Safe**

## Tips & Services from the City of Greensboro

#### Inside

- Important Phone Numbers
- Useful Web Sites
- Calling Guilford Metro 911
- In case of. . .
- Crime prevention tips
- Fire prevention tips
- Safety and security services provided by the City of Greensboro
- Classes
- Ride Alongs
- Is Community Watch for you?



## **Important Phone Numbers**

For emergencies (Police, Fire, Medical) 911
For Police non-emergencies 373-2222
For non-emergency City services 373-CITY (2489)
To report power outages 1-800-POWERON
Animal control 641-5990

The spaces below can be used to add contact information for your particular neighborhood, whether it be your Community Watch captains, your neighborhood association officers, a phone tree, or other relevant people and groups.

| Name | Contact Info |
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## **Ride-along Programs**

#### **Police**

Residents can observe police first-hand through participation as a passenger/observer in a marked police vehicle. Residents can ride with an officer for a period of six hours (between 7 and 2 am). Safety requires the following rules:

- Ride ends at 2 am, regardless of start time
- Limit of one ride every six months
- Must be 18
- No felonies
- Valid driver's license
- One citizen per vehicle
- 24-hour advance notice required
- Casual dress suggested

If you wish to participate in the program, call Watch Operations at 373-2496. Accommodations allow for only two riders per district at a given time, so call early to schedule a ride.

#### Fire

Residents can ride with a Fire company once every three months, for a maximum of four times per year. To do so, they should contact the station with which they are interested in riding. The station will arrange for a background check from the Greensboro Police Department, and once it is approved, the ride-along can be arranged.



- ID engraving: Borrow an engraving tool from your Community Resource Officer to mark your belongings with your driver's license number (see page 6 for contact information).
- Bike registration: Registration is required by ordinance; it's free and may help the Police locate your bicycle if stolen (373-2463)

## Greensboro Transportation Department Call 373-2144

Staff will review your request, which may require an engineering review or petition with neighborhood signatures.

- Street lighting—new or upgraded
- Multi-way stop signs
- Reduction of speed

#### Classes

- Emergency Preparedness: provided by Fire and Police for groups of 25 or more adults. Classes are 90 minutes and include making a plan and preparing a kit (Police: 373-2636, Fire: 574-4088)
- Fire extinguisher use: available for church or corporate groups, no charge (574-4088)



#### **Useful Web Sites**

www.greensboro-nc.gov City of Greensboro's home page

www.co.guilford.nc.us Guilford County's home page

www.ready.gov Emergency Management's disaster preparedness site

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## **Calling Guilford Metro 911**

When requesting any type of emergency service, it is important to remain calm and listen to the questions being asked by the Emergency Communications Specialist in order to obtain the quickest and most efficient response from emergency units.

While one specialist is talking with you, another specialist is dispatching law enforcement, fire fighting or emergency medical services. The questions being asked are not delaying response.

#### You should dial 9-1-1 when:

- You need police, fire or medical response.
- You see fire or smoke.
- Life or property is in danger.
- A crime is being committed.
- An ambulance is necessary.

Please do not dial 9-1-1 to get road or weather conditions, report area power outages, or ask for directions or the current time. It is critical that lines be open for emergency calls.



## **Safety & Security Services Provided by:**

## The Greensboro Fire Department Call 574-4088

- Free smoke detectors provided and installed.
- "Safe-at-home" checks, for homeowners, are free of charge. This planning survey, noting any fire safety concerns, will be left with you.
- Signal 3 Program helps identify persons with disabilities or special needs, so that firefighters can find and assist them through diagrams on file, free of charge.

## The Greensboro Police Department Call 373-2636 unless otherwise noted.

- Home security surveys for homeowners are free of charge. Community Resources Officers check doors, windows, landscaping, etc. and provide recommendations for improving security.
- Fingerprinting: \$10, payable by credit/debit or cash, open to 18 yrs and over, from 2-4 pm Tuesdays and Thursdays at Police Records office, UG level of Melvin Municipal Building, 300 W. Washington St. (373-2404)



- Get a dog. Even a small dog may be a deterrent to a burglar.
- Drill and pin your windows (locks can be jimmied; pins cannot), and brace sliding glass doors.
- Don't play music so loudly inside or out that you cannot hear signs of danger.
- When outdoors, stay alert to your surroundings and stay in well-lighted areas.
- Do not keep valuables in your car.

## **Fire Prevention Tips**

- Install smoke detectors, especially outside bedroom doors, and replace the batteries every six months. Replace the detectors themselves every ten years.
- Install fire extinguishers, especially in the kitchen.
- Make and practice an escape plan in case of fire; designate a safe meeting place outside the house.
- Make sure your house number is clearly visible from the street—at least 6 inches high and reflective.



#### In Case of ...

## **Medical Emergency:**

- Call 911.
- Administer first aid if possible.
- If possible, send someone outside to direct paramedics.

#### Fire:

- Get everyone out of the structure as quickly and safely as possible.
- Close doors behind you to slow the spread of fire.
- If smoke is present, crawl low to the floor and cover your mouth with a towel.
- If closed door feels hot to your hand, look for another exit.
- Open even cool doors slowly, to check for smoke and fire.
- Learn to stop, drop to the ground, and roll if your clothes catch fire.

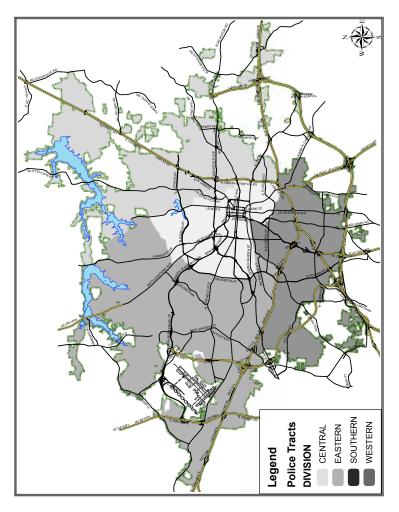
#### **Break-in:**

- Do not enter your home if you suspect a break-in.
- Retreat to a safe distance and call 911 to notify police.
- Observe the scene for suspicious vehicles or persons and make detailed notes.

#### **Motor Vehicle Accident:**

- Call 911 to report, even if there are no injuries and the damage is minor.
- Wait for police to arrive.
- If there are injuries, offer first aid to the extent that you are able.

#### **Police Districts**



#### **Community Resource Teams**

| Eastern District  | 373-2135 |
|-------------------|----------|
| Central District  | 373-2570 |
| Southern District | 373-2843 |
| Western District  | 412-3910 |

## Crime Prevention Tips: "Deny, Deter, and Delay" Intruders

- Make your home look occupied! Leave lights and a radio on. For long absences, consider using a timer for lights and radio and stop your mail and paper delivery or have a trusted neighbor pick them up.
- Keep home, garage, and car doors locked at all times, even when working in the yard.
- Don't sleep with windows open.
- Don't open your door to strangers. Do greet them through the closed, locked door, so they know someone is home. If the person needs help, advise them that you are calling 911 and then do so.
- Don't hide a key outside. Burglars know all the hiding places!
- Secure bicycles, lawn and garden equipment, etc., in garage or shed if possible.
- Keep bushes and shrubs near your house trimmed, and install good exterior lighting. Don't give burglars a place to hide.
- Use deadbolt locks and longer screws on the strike plate on doors.
- Have an audible burglar alarm.
- Get to know your neighbors; form a Neighborhood Watch Group (see page 12).

• Document and mark valuables by engraving them with your name or driver's license number (see page 10 for assistance).

